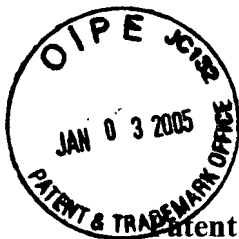


Art 2642  
IMW



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) Patrick M. Cox et al.

Case No. 41698.1019

Serial No. 09/327,408

Examiner T. Knowlin

Filing Date June 7, 1999

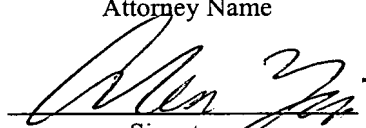
Group Art Unit 2642

Title Method and System for Personalized Directory Assistance Communications

**REQUEST FOR WITHDRAWAL OF FINAL OFFICE ACTION, AND  
AMENDMENT TO ADD CLAIMS**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 29, 2004.

Alex L. Yip  
Attorney Name

  
Signature

34,759  
Registration No.

December 29, 2004  
Date of Signature

**COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450**

Sir:

In response to the Final Office Action mailed on December 2, 2004, applicants respectfully request that the Action be withdrawn because the references cited in the Action are not valid prior art. In addition, applicants amend the application to add claims as follows: